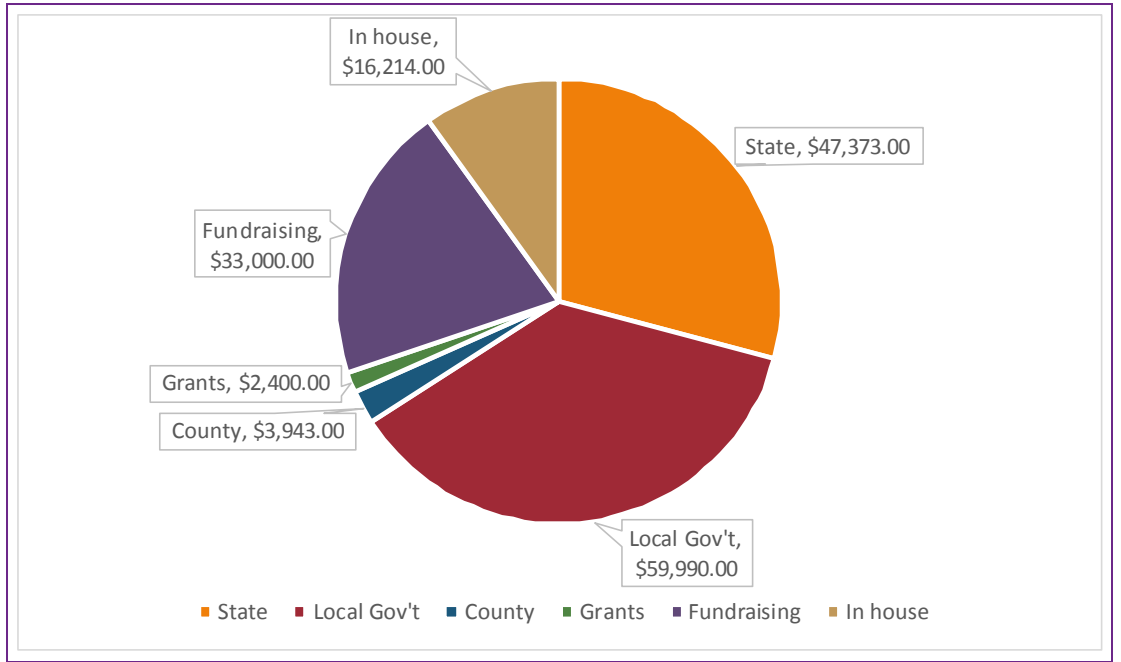
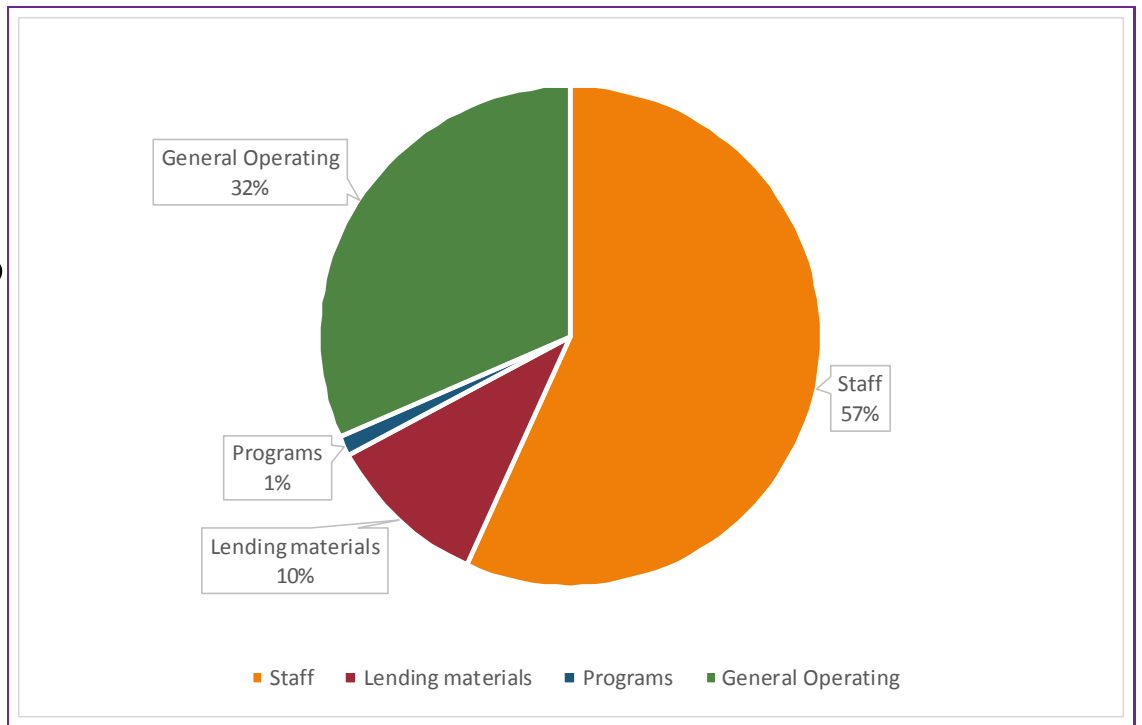


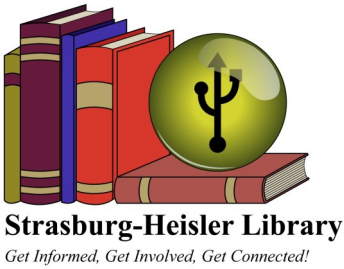
2017 ANNUAL REPORT

INCOME



EXPENSES





2017 Annual Report

Mission: To safeguard intellectual freedom and to provide high-quality services and resources to our customers so that they may achieve their lifelong learning goals and develop our community to its fullest potential.

The staff of the Strasburg-Heisler Library takes pride in providing our community with a clean and comfortable library that serves the community with a wide range of materials for their learning goals and entertainment wishes, a convenient place to gather for work or socializing, and a level of personal service that other libraries just cannot offer. Although restricted by limited funding and space, we were able to put two major plans into action in 2017 — we increased opportunities for young children and their parents, and we began the designing phase for a more efficient use of our space.

Data collected by the Lampeter-Strasburg School District revealed that many children in our area lack some of skills needed to transition smoothly into kindergarten. We took this as a directive! Our Children's Program Coordinator now facilitates six early-childhood education programs every week, which brings many more families into the library, to the point that we deemed it necessary to require pre-registration for the most popular workshops. The number of children reading 1,000 BOOKS BEFORE KINDERGARTEN surged in 2017. All of these children will be better prepared to start kindergarten.

We labor diligently to keep our reading materials relevant and engaging. Since storage space is limited, we worked with a designer from Hilltop Furniture for a creative shelving solution. We secured funding for this project through the Lancaster County Community Foundation ExtraGive campaign. Our new shelves will be delivered in the spring of 2018! In December, we began planning the renovation of the current computer room with the assistance of the Library System of Lancaster County Technology Department. Our goal is to be able to use this room for small-group classes and a quiet space for people to work comfortably whether or not they use a computer.

Three people who were a vital part of this library lost their lives in 2017 — our benefactor Ken Heisler, and staff members Cathy Thompson and Lynn Livingston. Although these losses still have an impact on us, the devoted staff took extra time during these difficult transitions to ensure the library operated smoothly for our community.

2017 ANNUAL REPORT

What we did for our community in 2017:

- Hosted 144 programs, events and classes in which 6,041 people attended.
- Staff participated in 45 hours of professional development training to further assist our customers.
- Patrons began using the Libby app to download ebooks and audiobooks to enjoy on their personal devices.
- Patrons installed the new My Library app on their smartphones.
- Held 6 Early Childhood education programs each week.
- Visited 3 area preschools each month.
- Increased participation on our social media.
- Hosted 4 book clubs that meet monthly.
- Hosted the Fiber Fanatics artists group monthly.
- The library welcomed Gwen Barrows, Wendy Jones and Chelsea Teachworth on staff.
- Built a Homework Help collection for middle and high school students
- Patrons took advantage of free access to subscription-based online resources for career building, research, and life-long learning.

SUMMER READING

- ◆ 1,089 children registered
- ◆ 70% of them completed the program and collected prize packs
- ◆ 916 children attended events here
- ◆ 10% overall increase in participation from 2016

SERVICES

PRINT & AUDIO BOOKS
MOVIES FOR ALL AGES
KINDLES
EBOOKS AND AUDIOBOOKS
MUSEUM PASSES
TOYS, PUZZLES & GAMES
MAGAZINES & NEWSPAPER
ADULT & CHILDREN'S PROGRAMS
1,000 BOOKS BEFORE KINDERGARTEN
COMPUTERS & LAPTOPS
MY LIBRARY MOBILE APP
BOOK CLUBS
SUMMER ART CLUB
SUMMER READING
ONLINE DATABASES
FAX, COPY & LAMINATE
TUTOR.COM
ASSISTANCE TO HOMESCHOOLERS
COMPUTER ASSISTANCE